

# Creech Support Services

## Availability & Contact Information

*As of 23 July 2020*

Office	Services	Support via	Contact/Info
Airman & Family Readiness Center (A&FRC)	Financial Assistance for bona fide emergencies	E-mail	702-404-0864 799ABS.FSFR.AFRC@us.af.mil
	Transition Assistance Program	Telephone	702-404-0864 432SPTS.FSFR.TAP@us.af.mil
	Deployment Readiness & Support to Families	Call Ahead/	702-404-0864 799ABS.FSFR.AFRC@us.af.mil
	VIRTUAL Personal Financial Counselor (PFC)	Appointment	702-721-6979
	Military Family Life Counselor (MFLC)	Monday-Friday 0730-1530	919-869-6659
Career Assistance Advisor (CAA)		E-mail	SMSgt Kristen Joseph – <a href="mailto:Kristen.joseph@us.af.mil">Kristen.joseph@us.af.mil</a>
		Telephone	850-797-5342  MSgt Joleen Zapata <a href="mailto:Joleen.Zapata@us.af.mil">Joleen.Zapata@us.af.mil</a> 803-565-1656

Civil Engineering		Telephone	24/7 Help Desk 702-404-0215
Communications Focal Point	Communications systems support	Telephone  Email  Walk-Ins - Bldg 31	702-404-1004, opt 2, 1  For emergencies or mission critical outages please contact 702-404-1004, opt 2, 3  <a href="mailto:799abs.scos@us.af.mil">799abs.scos@us.af.mil</a>  Monday 0800 - 1200 Tuesday-Friday 0800 - 1530
Education Office		Telephone  E-mail	702-404-0850 702-625-1757  <a href="mailto:marvin.parker.2.ctr@us.af.mil">marvin.parker.2.ctr@us.af.mil</a> <a href="mailto:creechedoffice@gmail.com">creechedoffice@gmail.com</a> <a href="mailto:99mss.dpe@us.af.mil">99mss.dpe@us.af.mil</a>
Family Child Care (FCC)	Respite care Subsidy/Information	E-mail  Telephone  Call ahead/ Appointment	<a href="mailto:99FSS.FSYF.FamilyChildCare@us.af.mil">99FSS.FSYF.FamilyChildCare@us.af.mil</a>  Cell: 702-373-4967  Tuesdays & Wednesdays 0730-1530, Bldg 24

Finance	Pay Inquiries, DTS, PCS, Bonuses, In-Processing, Retirements & Separations	E-mail Telephone	For new Finance inquiries please submit a ticket through the Comptroller Services Portal (CSP) at <a href="https://usaf.dps.mil/teams/saffmCSP/portal/">usaf.dps.mil/teams/saffmCSP/portal/</a> (CAC-enabled device required)  702-404-0235, 702-473-0686, or 951-901-6155 <a href="mailto:432SPTS.FMF.Finance@us.af.mil">432SPTS.FMF.Finance@us.af.mil</a>
Formal/Base Training		E-mail	TSgt Amanda Rodriguez <a href="mailto:amanda.rodriquez.40@us.af.mil">amanda.rodriquez.40@us.af.mil</a>  TSgt Malik Jones <a href="mailto:malik.jones.5@us.af.mil">malik.jones.5@us.af.mil</a>
Ground Transportation	We-Drive-It & U-Drive-It	In-person, telephone or e-mail	Monday – Friday 0730-1600, Call 702-404-3773 E-mail Contact <a href="mailto:donald.manasco.2.ctr@us.af.mil">donald.manasco.2.ctr@us.af.mil</a> <a href="mailto:799ABS.LG.GroundTransport@us.af.mil">799ABS.LG.GroundTransport@us.af.mil</a>
Individual Protective Equipment (IPE)	CBRN Gear Issuance	Telephone	Monday –Friday 0800-1500 Call 702- 404-1137
Information Protection (IP)		Telephone Appointment only	Call Ms. Kim McGlade at 702-679-0595 or 702-404-0931 Bldg 24
LCI Store	Military and general supplies	In-person	Monday – Friday 0800-1600 702-879-0770 Please order online @ <a href="http://buylci.com">buylci.com</a> or call ahead

Manpower		E-mail	MSgt Speakman – <a href="mailto:mark.speakman@us.af.mil">mark.speakman@us.af.mil</a> TSgt Rathbun – <a href="mailto:samantha.rathbun@us.af.mil">samantha.rathbun@us.af.mil</a> SSgt Karr – <a href="mailto:tyler.karr@us.af.mil">tyler.karr@us.af.mil</a>
Mass Transportation Benefit Program (MTBP)	TRANServe Account Assistance, Debit Card Issuance	In-person, telephone or e-mail	* Appointments Only*  Please contact the MTBP office for training and TranServe cards.  Telework Hours of Operation: Monday, Tuesday, Thursday & Friday 0800 – 1500 Call 702-518-9744
Military Personnel Section	CAC Pin Resets	In-person  *Must call ahead	Monday -Friday 0800 – 1100 1230 - 1530 Bldg 24 – Consolidated Support Center Call ahead: 702-404-1739
	DEERS/ID Cards	In-person  *Must at least call ahead or make an appointment	Monday – Friday <u>Call-Aheads:</u> 0800 – 1100 <u>Appointments:</u> 1230 – 1530 Call ahead/make appointment: 702-404-1739 Schedule an appointment please go to <a href="https://rapids-appointments.dmdc.osd.mil/">https://rapids-appointments.dmdc.osd.mil/</a> Search 'Indian Springs, NV' or by site ID: 172117

Military Personnel Section (cont.)	Awards & Decorations	E-mail	Bernadita Murakami – <a href="mailto:bernadita.murakami.ctr@us.af.mil">bernadita.murakami.ctr@us.af.mil</a> Stephen Watson – <a href="mailto:stephen.watson.7.ctr@us.af.mil">stephen.watson.7.ctr@us.af.mil</a>
	Outbound Assignments Retirements/Separations Re-enlistments/ Extensions & Promotions	E-mail or telephone	For inquiries please email <a href="mailto:799ABS.Career.Development@us.af.mil">799ABS.Career.Development@us.af.mil</a> or call the temporary service lines from 0800 – 1530 hours.  NCOIC, Career Development & Promotions 702-404-1752/702-518-9432  Retirements & Separations (Limited In-Person Service): 702-404-1551/702-518-3995  Outbound Assignments: Last Name A-N: 702-404-1837/702-509-1814 Last Name O-Z: 702-404-1553/702-518-7038  Re-enlistments/Extensions: Primary: 702-404-1552 Alternate: 702-404-1551
	Evaluations Duty Status SDAP UIF's Classifications	E-mail or telephone	For inquiries please email <a href="mailto:432.forceevals@us.af.mil">432.forceevals@us.af.mil</a> or call the temporary service lines below from 0800 – 1530 hours.

Military Personnel Section (cont.)	Employment TDY History		<p>NCOIC Force Management: 702-404-1730/702-527-1254</p> <p>Supervisor: 702-404-1181/702-626-0685</p> <p>Technicians: 702-404-0574/702-518-8927 702-404-1554/702-318-4856</p>
Nellis AFB Installation Personnel Readiness	Deployment In/Out Processing	E-mail or in-person (if necessary)	For inquiries please email 99 FSS/FSPI (Installation Personnel Readiness) <a href="mailto:99MPE.DPMR@us.af.mil">99MPE.DPMR@us.af.mil</a> or call 682-0988
Official Mail Center	Mail pick-up/drop off	In-person or Telephone	<p>Pick-up/drop-off available Monday, Wednesday, Friday 0800 - 1500 Tues &amp; Thursdays 1100 - 1300</p> <p>702-483-0122</p>
Testing Center	WAPS		For scheduling/rescheduling questions, please reach out to your Unit WAPS Testing Monitor.
	All other tests		Contact your Unit Training Manager.

Traffic Management Office (TMO)	Personal Property	E-mail	Telework Hours of Operation: Monday - Friday 0800-1200/1300-1500 Call 702-473-0257  E-mail Contact <a href="mailto:432SPTS.LG.TMO@us.af.mil">432SPTS.LG.TMO@us.af.mil</a>
Vehicle Maintenance	Customer Service	In-person or telephone	Monday – Friday 0800-1530 Call 404-3252